

QUALITY POLICY

PHONOTRINICA LTD. is a company specialized in: “Production, laboratory inspection, sales and aftersales service of electronic devices”.

We believe that the success of each company depends on its capability to meet the requirements and expectations of its customers, partners and employees.

Our efforts are focused in managing all business processes in an efficient manner, achieving their compliance with the requirements of ISO 9001:2015, the specific customer requirements and the applicable regulatory requirements in order to:

- ***Maintain high level of customer satisfaction and sustainable presence on the market;***
- ***Deliver on time products with high level of quality;***
- ***Continuously improve our business processes.***

The qualification, the constant development, engagement and satisfaction of our employees help us to achieve effective and efficient management of all processes and leads to high level of professionalism and quality of the performed activities.

The honest, frank and loyal approach to our customers, partners and employees is the only way to achieve long term business relations.

As a General Manager of PHONOTRONICA LTD. I commit to assure all necessary resources to achieve our objectives and to follow the defined Quality Policy.

12.03.2018.

GEORGI GERGOV
General Manager of PHONOTRONICA LTD